

British Heart Foundation Volunteering Roles 2017 (Furniture & Electrical stores)



ASK FOR SARAH OR MARK TODAY AND FIGHT OUT HOW **YOU**
CAN GET INVOLVED!

Customer Service Volunteer

Are you a chatterbox? Can you talk about anything and everything? If this sounds like you we have a fantastic opportunity to let your chitchatting dreams run wild! In our stores we're always looking for outgoing and enthusiastic volunteers to meet and greet our customers.

We talk to our customers, make them feel welcome, help them find the things they're looking for and inform them of the BHF's life saving heart research. We keep the sales floor looking fresh and inspiring and thank everyone who brings in their donations and custom. Come and be a part of your local team and learn about customer service skills and gain experience. Don't worry if you're not a confident speaker, with this role all you need is a welcoming and helpful attitude.

We'll provide you with all the support and help you need. Perfect for enhancing your CV. and skills set we also offer our volunteers the choice to do free NVQ qualifications*
England shops only

Telephone/Admin Volunteer

Are you always on the phone? Are you calm, collected and chatty? We're always looking for friendly, confident and helpful people to join our team and become the voice of your local store. You will be the first point of contact for our customers helping them with any enquiries and arranging collections for donations and deliveries.

Come and be a part of your local team and learn customer service skills and gain experience. If you have good communication skills and able to follow administration processes accurately then come and be a part of our team and laugh and chat with other volunteers over a cup of tea and a biscuit. Perfect for enhancing your CV and skills set. we also offer our volunteers the choice to do free NVQ qualifications* England shops only

Warehouse Volunteer

Do you find gym memberships too expensive? If you like to keep active and stay in shape volunteering in your local furniture and electrical warehouse could be the answer you're looking for. We always need helpful and active people to check in and book donations that come through our doors and help to load and unload furniture from our donation vans.

It's not just a physical work out you can expect when volunteering here you can

British Heart Foundation Volunteering Roles 2017 (Furniture & Electrical stores)

also get involved in putting together our flat packed furniture, maybe something to puzzle over!

Come and join your local BHF community and feel part of the team with other like-minded volunteers. We will provide you with all the training you need from guides on manual handling techniques to health and safety modules.

Cash Desk Volunteer

Are you a social butterfly? Love getting in to conversations? Always have a welcoming smile on your face? Get to know the people from your community with this versatile volunteering role. Gain valuable experience in customer service adding value to your CV.

You'll be at the heart of the BHF's fight against heart disease. You will be serving customers, helping to promote our stock and awareness campaigns and encouraging every donor to become part of our Gift Aid scheme. If you want to get to know the community around you this is a perfect way to integrate yourself into your local area and maybe spread the volunteering bug to new recruits.

Store Merchandiser

Do you have a knack for presentation, an eye for detail and enjoy making things look their best? We're looking for people like you to volunteer in our F&E stores to help make them look as appealing and inspiring as possible. You can expect to be helping out with visual merchandising, making sure everything is displayed to its full potential, you will also be involved in creating eye catching displays in our homeware department ensuring the items are clean and correctly labelled.

So what are you waiting for? Join today and become a valued member of the team, chat with customers and other likeminded volunteers. Pop in store to find out more and meet our friendly and ambitious team.

Electrical Department Volunteer

Are you a real people person and love to help out? We're always looking for people who would enjoy giving great customer service and have an interest in electrical items, gadgets and appliances. You'll get the chance to mingle with the local customers and volunteers, and integrate yourself into the BHF community.

Becoming an electrical department volunteer means you will be chatting to the local customers helping them find the right product to suit their needs and making sure that all the stock has been tested and is displayed to our BHF guidelines. If you think you're ready to take up this electrifying role pop into your local store and meet our friendly team.

Electrical Function Tester

If you like playing with different gadgets, figuring out how they work and making sure they are safe to use this is the perfect volunteering role for you. We're looking for people like you to test the electrical equipment that is donated to us making sure it is suitable and safe for sale before moving on to the final stage of appliance testing.

We will give you all the training you need to be able to safely and confidently carry out this role. So if you have an interest in electrical items, can work in a safe and organised

British Heart Foundation Volunteering Roles 2017 (Furniture & Electrical stores)

manner and would like to broaden your skill set pop down to your local Furniture & Electrical store for more information and join the BHF team.

Online Listings Volunteer

If you're tech savvy and know your way around eBay; have a keen eye for unusual or sought after collectables then join our volunteering team. Come and be amazed at some of the items that are donated to your local store and strike gold with those rare finds.

We've got dedicated eBay resources to help and assist you with this volunteering role. Research the interesting items; package the small items in our eBay boxes and send them off to be sold at our eBay HQ. Every week we'll send updates about the most unusual and exciting finds we've managed to sell though our stores, will your find be the next eBay headliner?

Get the thrill of researching the curious objects and revel in the satisfaction of sitting back and watching the bids role in. Become a mighty keyboard warrior and help raise funds for our lifesaving research into heart disease.

Restorer / Repairer

Are you a DIY fan? Love a bit of tinkering and putting things right? Unleash your creative flare by volunteering with the British Heart Foundation restoring donated items that are in need of a little TLC. If you have an interest in restoring furniture and want to help a lifesaving cause come and visit your local Furniture & Electrical store and join the team.

We will give you all the training you need to be able to safely and confidently carry out this role. Come and join your local BHF community and feel part of the team with other like-minded volunteers and help us to raise funds for our lifesaving research into heart disease.

Stock Generation Volunteer

Do you walk down the street and say hello to everyone you meet? Are you a familiar and friendly face around town? Or are you looking to integrate yourself into the local community? We're always looking for confident, chatty and driven volunteers to generate great quality stock. You will help to build and maintain friendly relationships with existing and new business contacts, arranging local collections for your local store and talking to local business' about surplus stock.

Become a part of our stock campaigns and get the local community involved in our stock events. All the stock which people like you generate helps us provide funding for over half of the UK's independent research into heart and circulatory disease!

Volunteer Recruiter

Time to meet and greet your local community. Become an important member of the British Heart Foundation team and help to support not only your local store but BHF research into heart and circulatory disease. We need volunteers who are chatty, friendly and willing to follow our volunteering guidelines to help us recruit more like minded people.

Get involved with your community, face to face and web based, placing adverts online and making contacts within the local colleges and job centers. Join your local team and help to introduce people to the wonderful world of volunteering and our lifesaving research into

British Heart Foundation Volunteering Roles 2017 (Furniture & Electrical stores)

heart disease.

Coronary heart disease is the UK's single biggest killer but we are leading the fight against it.

Volunteering Changes Lives

BHF Retail are now recruiting volunteers for flexible opportunities across the UK for our Clothing, Books and Music shops and Furniture and Electrical stores raising funds for valuable research through our retail shops and stores.

There are lots of benefits to volunteering, such as developing your existing skills, gaining new skills and supporting a cause you care about. Whatever your reason for joining, you can expect to have lots of fun and meet some great people.

However you choose to volunteer your time helps us to save lives. Our volunteers help our fight for every heartbeat and make a big difference in their local communities. As one of our volunteers you will receive a full induction and further training in specific roles.

Your support powers our research. Every pound raised and every minute of your time will help make a massive difference to people's lives. Join the fight for every heartbeat.

**FIGHT
FOR EVERY
HEARTBEAT**